

Complete Privacy Policy

Children's Foundation of Mid-America and Presbyterian Children's Services

PRIVACY POLICY

Children's Foundation of Mid-America is committed to maintaining your confidence and trust, and accordingly maintain the following privacy policy to protect personal information you provide online. Children's Foundation of Mid-America requires adherence to these same privacy standards by the affiliates it supports, including: Farmington Children's Home, Foundations, Midwest Learning Center, Moberly Community Counseling Center, Presbyterian Children's Services, Regional Girls' Shelter, and Stubbins Memorial Regional Family & Youth Center.

Commitment to Online Security

Physical, electronic and managerial procedures have been employed to safeguard the security and integrity of personal information. Billing information is encrypted whenever transmitted or received online. Personal information is accessible only by staff and volunteers designated to handle online requests or complaints. All agents and contractors with access to personal information obtained on the Children's Foundation of Mid-America web site are also bound to adhere to this policy.

Personal Information that May Be Collected Online

Children's Foundation of Mid-America collects the following types of personal information: names, postal and email addresses, phone and facsimile numbers, billing information, and complaint information. This type of information is collected from persons who request information about Children's Foundation of Mid-America and the programs it supports; and, from donors, prospective donors, volunteers, researchers, and others who may visit our web site from time to time. The registration form is used to process information as well as handle online requests and complaints; and is accessed only by staff and volunteers who are appropriately designated and trained in the process.

Children's Foundation of Mid-America does not collect or maintain information from those actually known to be under the age of 13, and no part of our site is structured to attract anyone under the age of 13.'

How Personal Information Collected Online May Be Used

Children's Foundation of Mid-America will not use your personal information other than for the purpose for which it was submitted without your consent. We use personal information to reply to inquiries, handle complaints, provide operational notices, and in program record keeping. We also process business and billing requests related to program participation. At certain points where personal information is collected on our site, there may be a box where you may indicate you would like to be on a list to receive information about other affiliates and programs that Children's Foundation of Mid-America supports; or, ways to support Children's Foundation of Mid-America and its affiliates. At any time you can add or remove your name from our mailing list by contact us at info@care4kids.org

How Your Information May Be Shared

In order to process requests from information about Childrens Foundation of Mid-America and its affiliates, your requests or complaints will be transferred to the Community Relations and Development Department, angiebrown@care4kids.org, and to the Regional Development Director at the appropriate affiliate program. By completing the registration form or sending us a request or inquiry, you are allowing us to forward your information to the proper person to respond. Without submission of the requested information, Childrens Foundation of Mid-America will not be able to share our information and process your request. Childrens Foundation of Mid-America never sells or rents personal information.'

We will also release personal information to appropriate governmental authorities under the following circumstances:

- Where release is required by law (for example, a subpoena) or regulations, or is requested by a government agency conducting investigations or proceedings;
- Where communication suggests possible harm to others.

Help Us Keep Your Personal Information Accurate

If your personal information changes or you would like to review the personal information we may have on file, please email us with the new information or your review request at info@care4kids.org. Let us also know the affiliate or program that led to your submission of personal information so we may efficiently locate your information.

Computer Tracking and Cookies

Our web site is not set up to track, collect or distribute personal information not entered by its visitors. Our site logs do generate certain kinds of non-identifying site usage data, such as the number of hits and visits to our site. This information is used for internal purposes by technical support staff to provide better services to the public and may also be provided to others, but again, the statistics contain no personal information and cannot be used to gather such information.

A cookie is a small amount of data that is sent to your browser from a Web server and stored on your computer's hard drive. Childrens Foundation of Mid-America uses non-identifying cookies to provide easier site navigation and access to forms. You can still use the Childrens Foundation of Mid-America site if your browser is set to reject cookies. Our cookies do not generate personal data, do not read personal data from your machine and are never tied to anything that could be used to identify you.

Problems

If you have a complaint about Childrens Foundation of Mid-America's compliance with this privacy policy, you may contact us at info@care4kids.org. If you feel your complaint is not resolved to your satisfaction in a timely manner, you may contact the president at jimthurman@care4kids.org. And, if we continue to be unable to resolve your complaint to your satisfaction, you may elect to file the complaint with the Better Business Bureau of Eastern Missouri & Southern Illinois, Inc.